

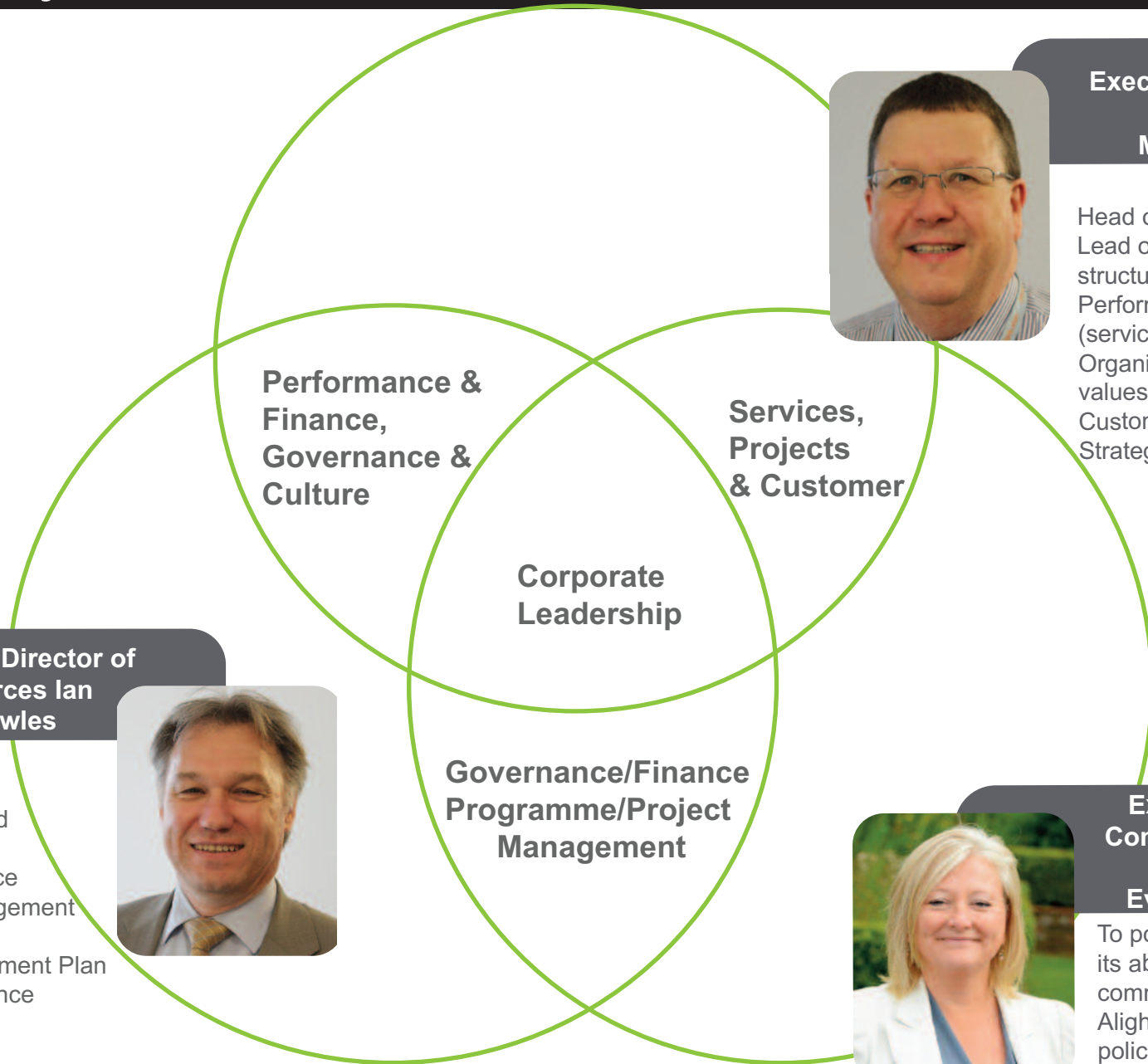
# Constitution of West Lindsey District Council

## Part VII

# Management Structure



# Director Objectives



**Executive Director of Operations  
Mark Sturgess**



Head of Paid Service  
Lead on cultural change, staff structure, customer experience  
Performance management (services)  
Organisational vision, mission and values  
Customer First Programme  
Strategic emergency planning

**Executive Director of Resources  
Ian Knowles**



Strategic direction:  
Budget Strategy and finance  
Financial governance  
Performance management Framework  
Workplace Development Plan  
Corporate Governance

**Executive Director of Commercial & Economic Growth  
Eve fawcett - Moralee**



To position the council to maximise its ability to achieve economic and commercial growth.  
Align the council with national policy, GLLEP, Midlands Engine, industrial strategy, devolution  
Mainstream commercial culture

Strategic Lead—Governance & People Monitoring Officer  
Alan Robinson  
01427 676509 / 07775 026237



Human Resources & Communications  
Governance  
Democratic Services  
Elections  
Member code of conduct  
Monitoring Officer

Strategic Lead—Customer First  
Michelle Carrington  
01427 675134 / 07890 610173

Customer First Programme  
Customer Services  
ICT/Systems Development



Strategic Manager Services  
Ady Selby  
01427 675154 / 07810 658296



Operational Services, Licensing,  
Revenues, Benefits, Building Control.  
Garden Waste Consultation,  
Gainsborough Markets Review,  
Depot renewal/relocation,  
Operational & Tactical Emergency  
Planning

Growth & Regeneration Manager  
Jo Walker  
01427 676633

Growth Team  
Gainsborough Regeneration  
Food Enterprise Zone  
Economic Strategy  
Market Town Regeneration  
Rural Regeneration



Communities & Commercial Programme Manager  
Karen Whitfield  
01427 675140 / 07790 923001



Programme—Crematorium  
Regeneration, tourism, Mayflower 400  
Food Enterprise Zone  
Economic Strategy  
Market Town and Rural Regeneration &  
Leisure Contract & Renewal  
Environmental Energy Projects  
Trinity Arts Centre

Property & Assets Manager  
Gary Reeve  
01427 676561

Capital Works Schemes  
Asset Management  
Repairs & Maintenance  
Car Parking  
Facilities & Estates Management



Planning & Development Manager  
Oliver Fytche-Taylor  
01427 676564 / 07810 658395



Policy—Central Lincs/Local Plan  
Development Management –Planning Applications  
Neighbourhood Planning  
Conservation & Trees  
Major Projects

Corporate Policy Manager & Deputy Monitoring Officer  
James O'Shaugnessy  
01427 676537 / 07920 295576

Governance:  
Risk  
Audit  
Information Governance  
Procurements  
Democratic Services



Performance & Programme Manager  
Darren Mellors  
01427 676547



Project & Programme Board  
Performance Management  
Business Intelligence

Finance & Business Support Manager  
Tracey Bircumshaw  
01427 676560 / 07790 922712

Financial Services  
Treasury Management  
Insurance  
Creditors / Fraud  
Company Support



Corporate Systems Development & ICT Manager  
Jeannette Anderson  
01427 676649 / 07917 051437



Systems Development  
Corporate IT systems / website  
Street Naming & Numbering  
Intelligent Client—shared ICT service  
OS Liaison officer

Customer Strategy & Services Manager  
Lyn Marlow  
01427 676684 / 07810 658364

Customer Services  
Translation Services  
Digital Volunteers  
Out of Hours contract  
Complaints & compliments



Waste & Recycling Team Manager  
Rob Gilliot  
01427675105 / 07810 658297



Waste Services  
Recycling

Street Cleansing Team Manager  
Simon Smoothery  
01427 675123 / 07776 163770

Street Cleansing  
Markets Operations



Commercial Waste Manager  
Steve Leary  
01427 675176 / 07810 658298



Commercial Waste  
Waste Policies

Revenues Manager  
Alison McCulloch  
01427 676508

Council Tax  
Business Rates  
Sundry Debtors



Benefits Manager  
Angela Matthews  
01427 676551



Housing Benefit  
Local Council Tax Support

People & OD Manager  
Emma Redwood  
01427 676591 / 07429 043998

Human Resources  
Payroll  
Pensions  
Communications  
Health & Safety—Corporate



Housing & Enforcement Manager  
Andy Gray  
01427 675195 / 07500 033532



Public Protection  
Environmental Protection  
Community Safety & ASB  
Disabled Facilities Grants  
Housing & Planning Enforcement  
Food, Health & Safety-External  
Selective Licencing

Enterprising Communities Manager  
Grant White  
01427 675145 / 07810 658396

Grant Schemes  
Councillor Initiative Funds  
Rural Transport  
Community Engagement  
CCTV  
Voluntary and Community Sector



Wellbeing & Health Manager  
Michelle Howard  
01427 676609 / 07810 658303



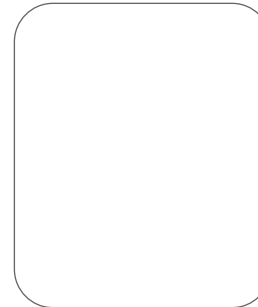
Safeguarding & Prevent  
Home Choices  
Homelessness  
Housing Register  
Domestic Abuse  
Health & wellbeing—district  
Employment & Skills

Licencing & Local Land Charges Manager  
Phil Hinch  
01427 676610 / 07810 658378



Licencing—Premises / Taxis  
Land Charges  
Stray Dogs / Kennel Contract  
Public Health Funerals

Building Control Manager  
Vacant



Building Control  
Building Regulations  
Dangerous Structures  
(Out of Hours)

